



website, Austin Finance Online. Link: [Solicitation Documents](https://financeonline.austintexas.gov/afo/account_services/solicitation/solicitation_details.cfm?sid=135594)  
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**For More Information:**

Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Persons: Marian Moore, at 512-974-2062 or [Marian.Moore@austintexas.gov](mailto:Marian.Moore@austintexas.gov) <<mailto:Marian.Moore@austintexas.gov>> or Bridney Stewart, at 512-974-3127 or [Bridney.Stewart@austintexas.gov](mailto:Bridney.Stewart@austintexas.gov) <<mailto:Bridney.Stewart@austintexas.gov>>.

**Additional Backup Information:**

The contract is for the total management of dispatch, towing, and impound services for the Austin Police Department (APD). These services include the administration for towing abandoned, junked, or nuisance vehicles, impounded vehicles, and scene-of-a-crash or parked and unattended vehicles on a public roadway. The contractor will also manage the tow rotation list and collect all fees associated with these services as allowed and set by City ordinance, County, State, and Federal law, or regulation. The City will receive a percentage of the gross receipts for all fees collected by the contractor.

This contract will replace an existing contract for these services which expires February 6, 2022. The recommended contractor is the current provider for these services. An evaluation team with expertise in this area evaluated the offers and scored TEGSCO, LLC d/b/a AutoReturn as the best to provide these services based on system concept and strategy, operations, qualifications and experience, revenue to the City, fees, local preference, and service-disabled veteran business enterprise.

If the City is unable to secure a contract, the APD will be forced to manage the administration of dispatch, towing, and impound services for which there is not currently funding nor staffing.

**Strategic Outcome(s):**

Safety, Mobility.